

CLINICAL LABORATORY ANALYSIS A. SABIN S.r.l.
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THE CHARTER OF SERVICES

The Charter of Laboratory Services "A. Sabin "S.r.l. contains all the information to you for knowledge and for the proper use of active services in the Laboratory.

With the Charter of the services you want to facilitate the relationship between structure and user making the latter more involved; To this end we want to give all relevant information about the organization, the services offered, the means of access and quality objectives for improvement and that the laboratory intends to pursue.

Each point of the Service Charter was taken as a "commitment" towards the Users by the Laboratory "A. Sabin. "

MANAGEMENT

- ABOUT US

The "Laboratory Analysis A. Sabin "was founded in 1977 and has always operated in the field of clinical chemistry and microbiology . Until the end of 2002, it worked in the head office in Via Col. G. Fincato 36. In early 2003, has moved into new head office in Via Col. G. Fincato 32. This shift was necessary because of the spaces that were becoming increasingly tight in the face of more and more users access and the need to put in a more organic the new instruments that were acquired as the basis of new methods applied . In this way we have tried to respond to the request , now felt in several sectors, to provide the customer/user service as much as possible appropriate to their needs, namely:

-Professionalism

-Rapid access to services

- Practicality

In this context, the laboratory is able to provide the customer/user a wide range of services, high professionalism of the people working in the building, documented also by their personal curricula, determining the constant updates and finally a practical use of the structure is due to the geographical location that the times of access.

Currently, the laboratory has suitable equipment for the conduct of clinical analysis , biological , hormonal and haematological . The processing line of the Laboratory is constant , being requests for analysis and related methods well standardized products . As you know the service of laboratory medicine provides information obtained by chemical methods , physical and biological agents on cells or fluids of human origin for the purposes of prevention, diagnosis, and therapy monitoring of the disease course . The laboratory is duly authorized to conduct its business, and is accredited in accordance with the law , with n ° 3061 of 14/12/2010 , with the Veneto Region , and is in fact equivalent to a public hospital laboratory .

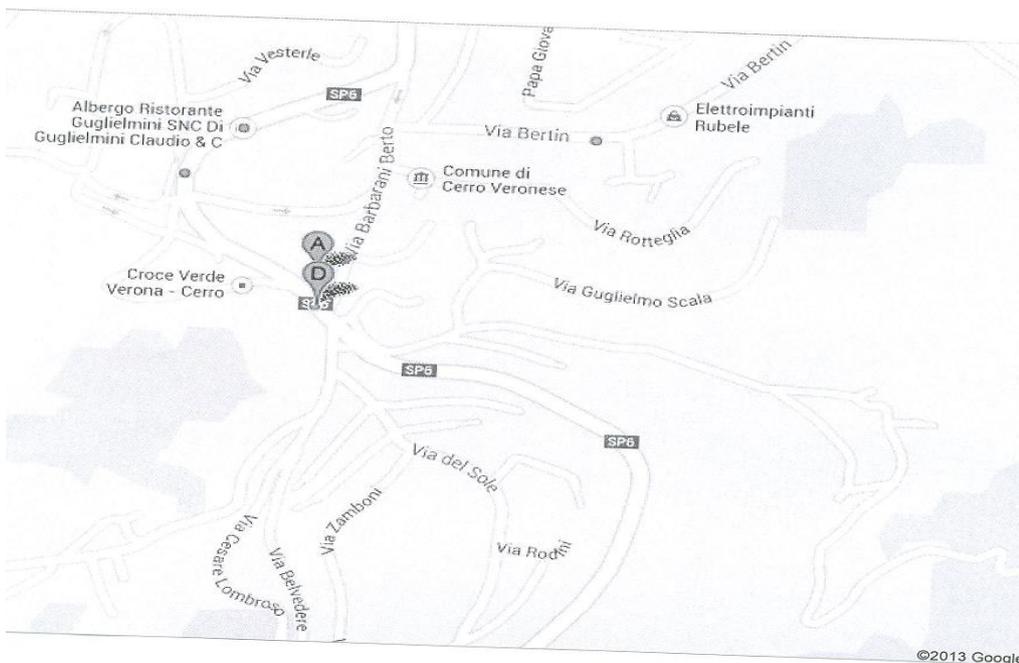
All the rooms are equipped with both the laboratory equipment specific to the type of use they are intended for both networked computers , telephones for internal and external communications . At present all staff , each for specific skills , is involved in the maintenance of standards of quality required by the certification according to UNI EN ISO 9001:2008 in order to maintain a quality management system oriented to a continuous improvement of the service offered.

In March 2013, the Clinical Laboratory Analysis A. Sabin has joined the network with two laboratories operating in Verona and (Prot N 2459911 of 10/06/2013 of the Veneto Region). The Laboratory GALLIENO (Verona) and the Laboratory SAN MARTINO (San Martino Buon Albergo) . Laboratories Network maintain the premises in which you make the acceptance and withdrawals (pre-analytical phase) and are produced and deliver the reports (post-analytical phase) . The execution of the tests (analytical phase) was concentrated in a single laboratory network is not open to the public at the Laboratory A. SABIN . The directors and technical staff of the laboratories in question continue to operate near the lab Network.

As for the two centers withdrawals they are located:
One in the neighborhood of S. Lucia in via Bassa 25 Tel 045 956 584



The other in the country of Cerro Veronese in via Monti Lessini 2 Tel 045 6785221



OUR TARGET

Laboratory tests are performed :

- in agreement with the Regional Health System
- privately to the individual user
- on behalf of insurance companies affiliated
- in companies , in collaboration with the physicians of Occupational Medicine

BASIC PRINCIPLES

The basic principles which inspire the decisions of organizational , management and planning of the company are :

1 . EQUALITY : The Laboratory is committed to ensuring equality of treatment in the offer of services provided to all citizens without distinction.

2 . IMPARTIALITY : The Laboratory is committed to ensuring that all citizens a fair-minded behavior both as regards services provided that the availability of personnel who work in the structure.

3 . CONTINUITY : The Laboratory ensures the continuity of the services offered . In the event of a malfunction or interruption of service shall take measures to provide users with as little discomfort as possible.

4 . RIGHT OF CHOICE: Every citizen has the right to choose , in the context of similar services , the structure to which to turn.

5 . PARTICIPATION : The Laboratory shall provide citizens with the opportunity to work with reports and suggestions to the proper payment of the benefit and improvement of the service provided by the Structure

6 . EFFICIENCY AND EFFECTIVENESS : the Laboratory pursues the continuous improvement of quality and efficiency of services by adopting all appropriate measures to achieve these goals.

RESPONSIBLE SERVICES

- Director of Laboratory, Director Section of Specialties in Clinical Chemistry and Toxicology :

Dr. Francesca Colella , Biologist , Specialist in Clinical Biochemistry

- Responsible Acts Doctors :

Dr. Fernando Fraccaroli , Surgeon , Specialist in Occupational Medicine

Reception

Headquarters in Via Col. G. Fincato , 32: Mrs. Clara Social , Mrs. Martina Bragantini, Mr. Massimo Colella

Point withdrawals Via Bassa , 25: Mrs. Gloria Borsati

Point withdrawals Via Monti Lessini 2: Mrs. Camilla Zangaris

Withdrawals

Headquarters in Via Col. G. Fincato , 32: Mr. Mario Antoniazzi

Point withdrawals Via Bassa , 25: Mr. Adelino Aldighieri

Point withdrawals Via Monti Lessini 2: Mrs. Mariella Corradi and Mrs. Celestina Dusi
Laboratory

Sector Chemistry and Toxicology : Mr. Luigi Tomelleri , Mrs. Rossana Gigante, Mrs. Giovanna Marchi

Sector Microbiology and sieroimmunologia : Dr. Sabrina Verlatto, Mrs. Elena Falsirollo
Private Contracts Administration

Mr. Massimo Colella Mrs. Clara Social

QUALITY STANDARDS

The Laboratory is committed to providing a service that conforms in all respects to the basic principles described previously. According to them the direction , in agreement with all staff, intends to carry out their projects for improvement in order to provide a service more responsive to the expectations and needs of the citizens.

INFORMATION, WELCOME, PLEASE

All staff aims to inform the patient with clear language and treat it with kindness and education , devoting the necessary attention so that it can access our services in a proper and lawful . These quality standards are monitored through the implementation of a periodic questionnaire on customer satisfaction and the results are made available to the public.

FLEXIBILITY , TIMELINESS

For reasons of urgency and by agreement with the staff you can make withdrawals even outside normal hours , with delivery of results in the time needed . During the same time the structure is always available to respond to any request for information regarding the service . Although these standards are monitored through the questionnaire on customer satisfaction. The center is committed to promptly inform users if for technical reasons it is not possible to meet the expected delivery date for the outcome .

RELIABILITY

The Laboratory has a system of constant monitoring of the quality of analytical processes through the execution of internal quality control and external reference region. The quality of the results is also ensured by the use of latest generation instrumentation and computerized data management .

TRANSPARENCY

The laboratory shall ensure the transparency of its administrative action by providing a list of public acceptance tests that specify the types of tests that can be performed , the seat and the methodology by which they are carried out, the response time, and the charges applied to private entities and those who use the SSR

PROJECTS FOR IMPROVEMENT

The workshop considers the achievement of the main objective of continuous improvement of services provided to users . To this end the direction of the plan annually improvement goals both about the quality perceived by the user (questionnaire rating) that the substantial of the service offered . All staff of our center is involved in improvement projects resulting from our quality system through weekly meetings .

PROTECTION

Each customer can report any problems regarding our service both verbally and in writing. the tabs complaints are available at the Express . The contact person for such claims is the Head of Quality Management System that, in accordance with the Management, is

committed to the resolution of technical inefficiency in the time strictly necessary .

PUBLICATION OF THE CHARTER OF SERVICES

The Laboratory undertakes to send a copy of this Charter Services to the Ministry of Health, the Department of Public Administration, the Department of Health Care Services of the Veneto Region , to their ASL reference to General Practitioners . This is made available to customers at the headquarters of the acceptance and withdrawal points.

INFORMATION SERVICES

1 . HOURS AND ADMISSION

The Laboratory is open daily from Monday to Saturday :

- Head office Borgo Venezia :

Monday to Friday from 7.30 am to 12.30 am; from 04.00 pm to 06.30 pm ;

Saturday from 7.30 am to 12.00 am

- Points withdrawal Golosine :

Monday to Friday from 7.30 am to 12.30 am

Saturday from 7.30 am to 10.00 am

- Points withdrawal of Cerro Veronese :

Monday to Friday from 7.30 am to 09.00 am

Reservations are required only in the case of withdrawals details that can only be made in the Office of Borgo Venezia (Cervical swabs in women for the research of Gonococcus, Clamidia and Mycoplasma performed by a midwife nurse, post-prandial blood sugar samples, evening cortisol) .

To ensure the proper preservation of the sample, some tests carried out in Service should only be performed by Monday to Thursday (resistors Osmotic Erythrocyte) . You are advised to contact the Laboratory for information concerning the correct procedures for the execution of the levy or collection of fluids to be analyzed. Such information is provided later in SAMPLING METHOD OF PREPARATION/COLLECTING SAMPLES .

The patient, who presents the structure to take advantage of the performance of laboratory , you must acquire a cutting numbered progressively installed in the waiting room in order to regulate the flow of users and access to the individual acceptance procedures and collecting. Priority shall be given access to people in poor physical condition, for children up to 10 years, pregnant women on the 9th month. In the case of minors, will be accepted only in the presence of a parent or legal guardian .

Test tubes for urine collection are provided free of charge acceptance.

2 . TIME WITHDRAW

The structure makes withdrawals in the following time :

- Location of Borgo Venezia : from 7.30 am to 9.30 am Monday to Saturday
- P. Withdrawing Golosine : from 7.30 am to 9.30 am from Monday to Saturday
- P. Withdrawal of Cerro Veronese : from 7.30 am to 9.00 am Monday to Friday

3 . WITHDRAW AT HOME

For patients , the Laboratory provides a non-self- service withdrawals at home by

appointment. You can reserve withdrawals at home or by going to the acceptance of the office or the drawing point of the Laboratory (preferred) or by telephone after 10.00 . In order to be able to make the collection correctly, it is essential to send the requests / requests of the doctor to the Laboratory (by Fax 045/533187 or e-mail martina.bragantini@laboratoriosabin.it) or deliver them to the laboratory at the time of booking. The time of sampling is agreed with the admissions staff . It is recommended the presence of a family member at the time of sampling.

4 . WITHDRAWAL TIME REPORTS

The recommended time for collection of reports is:

- Location of Borgo Venezia : from 11.00 am to 12.30 am and from 04.00 pm to 06.30 pm from Monday to Friday
 - P. Withdrawing Golosine : from 10.00 am to 12.30 am from Monday to Friday
 - P. Withdrawal of Cerro Veronese : from 7.30 am to 9.00 am Monday to Friday
- Upon written request (at the time of acceptance), it is possible to receive the results of the analysis at home by post taking on the postal expenses.

5 . REPORTS ON LINE

You can download their report on demand through the Internet at

www.laboratoriosabin.it

At the time of Acceptance is given a username and password for this purpose. The patient must sign a waiver for specific use of this service .

6 . ACCEPTANCE

Performance of contractual arrangements with the SSR (Regional Health System) . : The Laboratory has an agreement with the S.S.R. for exams in the tariff nomenclature region. The challenging the doctor does not expire and must contain the following information:

- Date of issue medical claim
- Name and surname of the assisted
- Health card and health card magnetic blue
- Any rights of exemption from prescription charges to income , pathology, pregnancy indicated by doctor (the patient or Laboratory can not change the data of a challenging)
- Required exams (can be up to eight out of every challenging and , in the case only some tests are free , they must be prescribed on a demanding separate)
- Stamp and signature of the physician.

You will also need to communicate acceptance date of birth , residence and a telephone number must the Laboratory for any communications .

Private provision :

You can access the service privately , taking charge of the cost of the entire performance , with a clear prescription of tests that are run . In this case, you do not need the difficult but necessary nonetheless serve the data and the tax code . The fees charged are available in acceptance.

Private service packages :

On request, in acceptance, profiles are available for analysis commonly used for those who want to privately a check-up at a discounted rate * . It is recommended that these requests always share with your doctor care professional.

(* General profile , liver profile , renal profile , profile rheumatology , infectious profile , thyroid profile)

7 . PRIVACY - TREATMENT OF SENSITIVE DATA

In accordance with the Legislative Decree no. 30th June 2003 . 196 (Code for the protection of personal data. , Commonly called Privacy) and Authorization to the processing of genetic data of 22/02/2007 , at the time of ' acceptance the customer is informed about the purposes and methods of treatment of your personal data , as well as the scope of communication and diffusion, the nature of the data in our possession and their contribution. The conferment of data is required as necessary for the fulfillment of the required performance. The administrative staff is at your disposal for any information concerning the laws on the protection of privacy. Please note that the laboratory does not communicate the results of examinations by telephone if not, in case of necessity and prior authorization of the patient, the doctor in attendance .

8. SUGGESTIONS and COMPLAINTS

Users of the laboratory or their relatives and relatives as well as voluntary bodies or the protection of rights accredited to the Region or the USL may submit observations, objections, complaints or complaints against acts or behaviors that deny or limit the usability of the services health and social care.

Users and other subjects mentioned above can exercise their right with:

- simple letter addressed to the laboratory
 - fill in the appropriate form signed by the user present on the site and in acceptance
 - telephone or fax notification to the Responsible Director or in the absence of the Acceptance Manager
 - Interview with the Responsible Director or in his absence with the Associate Biologist
- For telephone calls and for interviews, a specific report is filled in, in which the information reported with the acquisition of data for communications on the merits is noted.

Verbal reporting will be acquired in the presence of a witness.

The observations, objections, complaints or complaints must be submitted, in the manner indicated above, within 15 days from the moment in which the person concerned was aware of the deed infringing their rights.

If the observations, objections, complaints or complaints referred to above are not immediately resolved, the Management of the laboratory undertakes to provide an appropriate response to the user within seven days from the presentation or communication of the disruption.

9. PAYMENT OF BENEFITS

All citizens are required to participate in health spending (ticket) up to a maximum of € 36.15 per recipe that can hold up to a maximum of 8 performance. Are currently exempt from the ticket belonging to the following categories of people :

EXEMPTIONS FOR INCOME

- Citizens aged under 6 or over 65, provided they belong to a family with total gross income not exceeding € 36,151.98, referring to the previous year.
- The over sixty-year-old holders of social allowance (ex pension) and dependent family members
- People without work (unemployed) who presented the declaration to the provincial employment center
- availability to work (including mobile workers) and dependent family members;
- holders of pensions at the minimum over sixty and dependent family members (both of these conditions are subordinated to family membership with total gross income of less than 8,263.31 and 11.362.05 if with a dependent spouse, increased by € 516.45 per every dependent child).
- Applicants for asylum.

EXEMPTIONS FOR DISEASE OR OTHER:

- Invalids civilians with percentage greater than 2 /3 or by check accompanying or attendance allowance ;
- Blind and deaf-mutes under Articles . 6 or 7 of Law 482 /68.
- Injured at work and suffering from occupational diseases related to performance .
- War Invalids and service and disabled to work, with full or partial exemption by category .
- The categories of citizens are exempt for pathology or condition identified DMS 329/1999 and entitle 296/2001 che total or only for certain performance related . (Exemptions are reported solely by the attending physician sull'impegnativa) . The payment of the ticket is usually made at the time of acceptance. The citizens are required to pay non-exempt benefits in accordance with applicable tariffs . For all performance, both in agreement that it is available to the citizen at the Acceptance of Structure such charges . The administrative staff is at your disposal for any clarification.

10 . TYPE OF TESTS

The laboratory performs tests in the Regional Tariff Nomenclature . For inquiries infrequent or particularly technical effort , the Laboratory leans to our frame of reference (the Laboratory Synlab Italy , ISO 9001: 2008) and provides adequate information to the customer. Is available at the acceptance tests in our list that lists the tests that can be performed at our center , if they are affiliated , if they are done in-house or Service , the method used with the unit of measure , the days needed for have the result , the price -rate private or in agreement with the SSR

11 . EMERGENCIES

In case of critical situations of real need , in agreement with our laboratory staff , you can have the results as soon as technically required .

12 . PANIC VALUES

In accordance with the guidelines of scientific societies some tests carried out in the Laboratory may have the characteristics of urgency. For these tests, are considered dangerous , the following values :

Analyte	Lower Limit	Upper Limit
Sodium (mmol / L)	120	160
Potassium (mmol / L)	2.8	6.2
Calcium (mg / dL)	6.5	14
Glucose (mg / dL)	40	300
Hemoglobin (g / dL)	7	18
Hematocrit (%)	20	60
Leukocytes (μ L)	2000	30000
Fibrinogen (mg / dL)	100	/
Platelets ($10^3/\mu$ L)	70	800
PT (INR) Therapy	/	4.5
PTT (sec)	/	2.5

- Urine markedly positive for glucose and acetone in children and in subjects with no known diagnosis of diabetes
- Hemoglobinuria severe in the absence of red blood cells microscopic observation
- Proteinuria in pregnancy.

In this case, the graduate staff shall advise the requesting physician or , alternatively, will warn the patient that is to withdraw the report. Other tests of particular clinical significance for a patient , resulting in the need for intervention by the doctor are still reported to your doctor or delivered promptly to the patient.

13 . AVERAGE WAITING TIMES FOR THE LEVY AND COLLECTION OF REPORTS

The Laboratory has implemented a procedure for the monitoring of waiting times for the acceptance and withdrawal. To this end the first week of each month is recorded the expectation of a sample of patients who access at our facility to take a sample at 7.30 , 8:00 , 8:30, 9:00 , 9:30 . The goal of the workshop aims is to wait up to 20 minutes for acceptance and withdrawal .

14 . INSTRUMENTS AND INFORMATION SYSTEM

The Laboratory is a daily very large number of biological samples and analytical data. To ensure the quality of the results , the Laboratory uses a computer system and automated equipment of last generation. The samples are identified by bar codes applied on the test specimens at the time of sampling to avoid the exchange of samples. The management system Laboratory manages the equipment performing the analysis directly on the tube taken . The results are transferred automatically by the instrument in computer form . To further control the results are controlled by a software laboratory that provides the data control for each examination and the individual patient.

15 TESTS PERFORMED IN SERVICE

For infrequent or particularly technical investigations, the Laboratory relies on the Synlab Italia Laboratory, leader in the sector and certified ISO 9001: 2008, giving adequate information to the customer. The examinations performed in Service are accepted and labeled directly by our Laboratory through an Internet portal that, with protocols that guarantee the privacy of our patients, connects us with the Service Laboratory. Their staff collects the samples to be analyzed every day from Monday to Friday. The Service Reports are sent to us in real time with digital signature through the same portal and are directly delivered to the patient attached to our report.

METHOD FOR PROPER PREPARATION COLLECTION / COLLECTION OF BIOLOGICAL SAMPLES

COLLECTION OF BLOOD

Although not strictly necessary for all blood- chemical determinations , the patient should be fasting from at least 8 hours prior to sampling. Refrain from ' taking any drink (tea, coffee) is permitted only water intake. In the hours prior to collection to avoid strenuous physical activity and , as much as possible situations of stress or excessive fasting. Do not take alcohol in the preceding 12 hours . Do not smoke . Do not change your eating habits on the day prior to sampling. Agree with your doctor before taking medication withdrawal

To avoid the formation of hematomas after sampling is recommended to sit in the waiting room holding the cotton on the exact spot of the levy without rubbing or bend

the arm for about two minutes .

CHAMPION ACCEPTANCE WITH HIV AND HCV REQUEST

Users are advised that the HIV and HCV tests can be carried out following a written medical request or by filling out the informed consent form present in acceptance.

PLASMA BETA - HCG (PREGNANCY TEST ON BLOOD)

Is prescribed by your doctor to determine the state of pregnancy and / or the progress of the pregnancy itself.

It performs a withdrawal, without the need of fasting. The result is delivered in a day .

POSTPRANDIAL BLOOD GLUCOSE

In the three days prior to the test , the patient must perform a diet high in carbohydrates. On the appointed day lunch should contain about 100 grams of carbohydrates. Exactly 2 hours after the end of that you perform a venipuncture for the measurement of blood glucose and urine collection for that of any glycosuria .

GLYCOSYLATED HEMOGLOBIN

The examination is not indicated after drinking alcohol or antibiotics that can result in false increments . A blood sample is taken .

PROTHROMBIN TIME (PT- INR)

The patient who undergoes this kind of exams should not observe a strict fast, but may be limited to a

light breakfast . The report will be available on the day of withdrawal from 12:30 .

Should be avoided in the days preceding , the following foods : vegetables and dark green vegetables (asparagus, broccoli , cauliflower, cabbage , brussel sprouts , spinach, lettuce , Roman and radicchio , beets, parsley) , legumes (soy , dried beans , lentils), peas, beetroot, onions , egg yolk, mayonnaise , mustard , liver , chocolate , sushi, avocado .

PROLACTIN

The blood test must be done in the morning after an hour of rest, or run 3 samples at a distance of

half an hour , keeping the subject at rest

RENIN - Angiotensin Aldosterone (ORTHO / CLINO)

Observe fasting for at least 10-12 hours. The first blood sample (CLINO) should be performed in the morning before getting up to home (the removal at home you run a fee). The second blood sample (ORTHO) should be performed at the Laboratory or sampling points more comfortable , after 15 minutes of walking, in standing . Within 3 days prior to the test light meals, without adding salt.

DRUGS MONITORING

(Phenobarbital - Carbamazepine - Phenytoin - Theophylline - Ac.Valproico , Lithium - Kepra)

Patients should not take the drug to be monitored on the morning of collection, unless otherwise directed by your doctor.

URINE

STANDARD EXAMINATION OF URINE (module present in the laboratory).

Collect a urine sample in the morning, taking care to discard the first jet and collect midstream .

Delivered to the laboratory as soon as possible (maximum two hours of collection) .

The container to be used (tube) can be free of charge at laboratory or purchased at the pharmacy. Do not use containers for another purpose . It is suggested to perform outside of the menstrual cycle .

24-HOUR URINE COLLECTION (module present in acceptance)

You must first obtain a special tank with capacity of 2 liters, which you can buy at the pharmacy. To successfully complete the collection must:

- 1 . discard the first urine of the day and note the time ;
- 2 . collect all the urine passed in the next 24 hours, taking care to match the final collection time noted on the previous day . The container should be stored in a cool and plugged all the time of collection. Deliver immediately Laboratory in the entire collection or, better, a sample decanted into a normal jar of urine after mixing the container well . In this case, write down the exact volume of the ' entire collection on the jar to be delivered (the tanks are sized collection ; careful to note the proper volume for any inaccuracies affect the result of the ' examination) . The tanks delivered will not be returned .

24 HOUR URINE COLLECTION acidified (module present in acceptance)

(for the assay of urinary 5- hydroxyindoleacetic acid , homovanillic acid , catecholamines , vanillylmandelic acid , Copper and zinc) .

Follow the methods of collecting 24-hour urine taking care to add to the collection tank after the first urination of the preservative provided by the Laboratory (10 ml of 6 N hydrochloric acid ; CAUTION : toxic by contact and / or ingestion and / or inhalation. in case of accidental contact, wash thoroughly with water and seek emergency)

CREATININE CLEARANCE

Collect 24-hour urine avoiding exposure of the container to light (wrap the container with aluminum for

foods) and at temperatures above 10 ° C. To perform the analysis , you should perform a blood test the

day when you end the urine collection and report their weight and height in acceptance.

URINARY CYTOLOGY (module present in acceptance)

Collect the second morning urine following this method:

- 1 . perform a thorough cleaning local
- 2 . discard the first jet of urine
- 3 . collect urine directly in the container , taking care not to touch the inside walls
- 4 . reseal the container and deliver it as soon as possible in the laboratory . It indicated the investigation of three samples on consecutive days .

FECES

SEARCH FOR FECAL OCCULT BLOOD

Collect the appropriate container at the Laboratory. To perform the test, a specific diet is not necessary. Do not take drugs that can cause gastrointestinal irritation (aspirin, cortisone, reserpine, phenylbutazone, indomethacin, etc.) and do not perform the test with active bleeding (hemorrhoids, gum lesions, fissures, menstruation). Do not use drugs rectally. The sample should not be contaminated with urine or blood. The sample is delivered on the morning of the harvest (in the case of multiple samples it is recommended that the sample be delivered for each day scheduled)

BACTERIOLOGICAL EXAMINATIONS

THROAT SWAB

Avoid the use of oral rinses . Antibiotic therapy must be discontinued at least 4 days.

EAR PAD

The day of sampling the patient should not have been cleaned in any way the ear canal . Possible antibiotic therapy should be suspended from at least six days.

URETHRAL SWAB

The withdrawal intended to diagnose etiology of urethritis . The examination shall include the search for bacteria (excluding the gonococcus) and yeasts (fungi), unless otherwise directed by your doctor. The patient should avoid urinating in the three hours before the withdrawal, do not have sex in the three days before and had not taken antibiotics for at least 4 days. You can easily find gonococcus , given the sensitivity of the germ , you must book collection at the headquarters of Borgo Venezia to search for Chlamydia and Mycoplasma you must book the levy in sampling points being addressed .

VAGINAL SWAB

The withdrawal indicated for the diagnosis and aetiology of vaginitis includes the search for bacteria (excluding the gonococcus) and yeasts (fungi), unless otherwise directed by your doctor. The search for Trichomonas , on request of the doctor , Booking is performed on the premises of Borgo Trento. The search for gonorrhoea , Chlamydia and Mycoplasma are performed on booking in endocervical swab (see below how) . The examination should be performed in absence of menstrual periods (no bleeding) . It is a painless withdrawal . To prepare for the exam , do not douches

or vaginal douching within 3-4 days earlier , do not take antibiotics orally or vaginally 6 days before (unless it has been prescribed by your doctor) , do not be menstruating , do not have sex for 3 days before the exam and avoid bathing in a bathtub.

SPERMIOGRAM

It is booked by calling 045/525770. It is advisable for the patient to abstain from reports for at least 3 days.

SPERMIOCOLTURA

Collect the ejaculate directly into a sterile container , taking care not to touch the interior walls with hands or the glans. It is recommended that the patient refrain from sexual intercourse and has not taken antibiotics for at least 4 days .

URINE

COLTURE

This test is used to determine if there are bacteria in the urine in sufficient quantity to produce infection , it is necessary to observe the following instructions to avoid contaminating the sample with bacteria from other areas of the body or from the environment. It is also necessary that the patient has not taken antibiotics for at least 4 days. Use a jar sterile urine that can be picked up free of charge in the laboratory or purchased at the pharmacy. The sample should be collected in a single urination. It is recommended to collect a volume of 10 ml . Send to the laboratory in the urine within 1 hour after urination. If it takes longer than 2 and up to a maximum of 24 hours before delivery to the laboratory , keep the container in the refrigerator at 4 ° C.

Harvest method:

female

- 1 . Wash your hands with soap and water and dry ;
- 2 . wash thoroughly with soap and water the external genitalia , rinse with water and dry ;
- 3 . keep apart the labia during urination ;
- 4 . the first issue of the urine without pick it up ;
- 5 . directly in a sterile container to collect the second part , taking care not to touch the inside walls.
- 6 . carefully reseal the container so that urine does not leak during transport .

male

- 1 . Wash your hands with soap and water and dry
- 2 . retract the foreskin , wash thoroughly with soap and water the orifice of the urethra and the surrounding area , rinse with water and dry
- 3 . keeping the foreskin retracted issue the first part of the urine without pick it up ;
- 4 . directly in a sterile container to collect the second part , taking care not to touch the inside walls. ;
- 5 . carefully reseal the container so that urine does not leak during transport .

Sterile adhesive plastic bag (used in younger children when you can not get the urinary stream)

1 . Wash with soap and water suprapubic region , perineum and external genitalia rinse well with water and dry ;

2 . apply the bag making it adhere to the perineum and the suprapubic region ;

3 . if after about 60 minutes has not occurred urination, remove the bag and to replace

repeating the washing ;

4 . immediately upon urination remove the bag , close it well and store it in a jar for urine. Do not ever pour the urine into the jar .

STOOL CULTURE REVIEW (coproculture)

Collect a small amount of stool (like a walnut) and place it in a sterile container (containers fitted with paddle can be purchased in pharmacies) . The sample should not be contaminated with urine and must be delivered within a 2-hour workshop . Report if they are going antibiotic therapy . In the case of generic request (coproculture) , will be performed routinely for outpatients research : Salmonella spp. , Shigella spp. Campylobacter spp. (as - regional tariff nomenclature) In the event that on the basis of clinical information, medical history and epidemiological your doctor will turn to the search for other pathogens can make a specific request to the Laboratory . The material should be collected at the time of the acute infectious process . It should be remembered that to increase the chances of isolation of pathogens should be considered three samples taken on different days.

STOOL PARASSITES OF RESEARCH

Collect a small amount of stool (like a walnut) and place it in a container with pallet purchased in pharmacy. Should not be taken before the exam the following substances : Barium Sulfate radiological investigations , mineral oils , anti-diarrheal non-absorbable , antimalarials , tetracyclines . If the patient has taken such substances should perform the examination after one week. Because the elimination of some intestinal parasites is not daily , for a correct result should perform the examination of at least three stool samples issued in the following days. The sample can be stored up to 24 hours in the refrigerator .

STOOL SEARCH pinworms (Scotch tape test)

Obtain a scotch and a transparent glass slide (provided by Laboratory) . In the morning upon waking and pri -but to go to the bathroom to adhere 4 cm of scotch transparent to the folds of the anal opening (from the sticky) . the scotch is then glued to lie flat on the glass slide ; deliver the sample to the laboratory in the morning .

STOOL SEARCH ROTAVIRUS , ADENOVIRUS , HELICOBACTER PYLORI.

The collection mode is equal to that for the coproculture . The sample must be delivered immediately to the laboratory .

SEARCH DERMATOPHYTES

In suspected onychomycosis or fungal skin picking is done by scraping the lesion site. The patient should not use enamel or antifungals for at least 5 days. The report will be available after 20 days.

The Management is committed to reviewing the present Charter on an annual basis in order to verify the adequacy compared with the actual operations of the laboratory , providing for possible revision of the paper where it is clear the need to make changes

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